

Survey - Let's Talk Transport

22 May to 17 July 2023

Your answers will be uploaded anonymously to <https://letstalkny.commonplace.is/>

North Yorkshire Council (NYC) wants to know about how you travel in North Yorkshire and the issues that you face, to help inform the new Local Transport Plan (LTP) for the county. This is a landmark document that will guide our future approach to all forms of transport.

Our current plan needs updating because the way people travel has changed since the Covid 19 pandemic, government policy has shifted, and electric vehicles have become more popular.











As part of last year's Let's Talk North Yorkshire conversations, you also told us that public transport is a top priority – we've reviewed your feedback and now we want to ask you more about your travel habits. This survey is a way for NYC to listen to your views and experiences - it is the starting point in a conversation with you, to help inform the new Local Transport Plan.

Please answer the questions on the following pages and return this survey in the pre-paid envelope provided.

If you would like this survey to be provided in another format or language, please call **01609 536400**

How often do you use the following ways of getting around in North Yorkshire?

Please tick the options that apply to you

	Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
 Walking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Mobility scooter/Wheelchair	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Motorcycle/Moped	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Bus including park & ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Taxi or other cab	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Diesel or petrol Car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Diesel/petrol HGV/Van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
 Electric/hybrid car/van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How well do you feel the transport system in North Yorkshire meets your needs?

Please circle the option that best applies to you.



Very well



Quite well



Neutral



Not very well



Not at all well

Our changing travel habits

We know that the covid pandemic has meant some people started to work from home more often, and some still do. We also know that some people reduced the number of vehicles in their household, or that they now walk more. There are various reasons for past, current and future changes in people's travel habits including the cost-of-living crisis and concerns about the impacts of travel on climate change.

Please tell us about this to help us to understand changes to your habits because of the Covid-19 pandemic, cost of living crisis and the impacts of travel on climate change.

How do your current travel habits compare to three years ago?

	More ↑	The same ↔	Less ↓	Not applicable to me
Work or study from home 🏠	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using home delivery rather than travelling to the shops 📦	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking 🚶	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling 🚲	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using public transport 🚊 🚗	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking to school/college, myself or with young people 🚶	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travelling generally 🗺	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using my car 🚗	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you tell us more about the changes you may have made?

How do you expect habits to change in the next three years, compared to today?

	More ↑	The same ↔	Less ↓	Not applicable to me
Work or study from home 🏠	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using home delivery rather than travelling to the shops 📦	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking 🚶	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycling 🚲	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using public transport 🚌 🚆	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walking to school/college, myself or with young people 🚶	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travelling generally 🚶	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using my car 🚗	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How many of the following are a concern to you in North Yorkshire?

	Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
Isolation from family and friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic congestion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Air and noise pollution arising from traffic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poor digital connectivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Impact of transport on climate change	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Road safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affordability of travel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability and reliability of travel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Difficulty reaching services such as shops and health facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Is there anything you would like to explain about your answers above?

Transport measures and initiatives

In this section we want to find out your opinion on how effective certain measures and initiatives will be in tackling transport issues in North Yorkshire. Please read about the measures and then answer the question below.

Measures to encourage more walking and cycling – these include more secure cycle storage, dedicated or safer cycle routes, more cycle training, loans to purchase bikes/e-bikes, safer or easier crossing points and better lighting on walking routes, or dedicated walking routes away from busy roads.

Measures to encourage more use of public transport – these include improvements to the reliability, frequency and coverage of bus services, better quality or electric buses, cheaper fares and more flexible ticketing, bus priority lanes and park and ride schemes, school bus services.

Traffic and highway infrastructure improvements – these include more electric vehicle charging points, car sharing schemes, more resident parking zones, more road resurfacing and repair schemes, better co-ordination of road works, setting up low emission zones, reviewing town centre parking spaces and parking charges or vehicle access to town centres.

Measures that cut travel altogether and offer alternatives – these include better broadband and more flexibility from employers to enable more working from home, maximising use of local community facilities and a better range of shops and services near where I live.

Measures to promote electric vehicles – creating a network of electric vehicle chargers.

Measures to discourage car use – these include travel information; travel plans for businesses and new housing developments.

How effective do you think the following will be in tackling transport issues in North Yorkshire?

	Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
Measures to encourage more walking and cycling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measures to encourage more use of public transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic and highway infrastructure improvements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measures that cut travel altogether and offer alternatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measures to promote electric vehicles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Measures to discourage car use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How would you describe the area you live in?

Please circle one option



Isolated house or part of a
small group of houses



Small village



Larger village or edge of town



Small town



Large town/City

Is there anything else you would like to say about your experiences of travel in North Yorkshire?

Personal Information

Knowing a bit more about you will help us better understand why you are contributing. The following information is optional and can only be seen by the Let's Talk project team. It won't be public.

Please ensure that you only provide "special category" information that you consent to be collected by North Yorkshire Council and processed by Commonplace, the platform we are using to deliver the online version of this survey:

<https://letstalkny.commonplace.is/>

What's your home postcode?

What is your connection to the area?

Please circle as many choices as apply to you.

<input type="checkbox"/> I live here	<input type="checkbox"/> I work here
<input type="checkbox"/> I study here	<input type="checkbox"/> I represent an organisation here
<input type="checkbox"/> I run a business here	

What is your age group?

Please circle one choice only.

16-19	20-29	30-39	40-49
50-64	65-74	75-84	85+
Prefer not to say			

Are you?

Please circle one choice only.

Male	Female	Prefer not to say
I describe myself in another way.		

What is your employment status?

Please circle one choice only.

Working full-time	Working part-time	Retired
Self employed	Zero-hour contract	Unemployed
Apprenticeship/training	Student	Other
Full-time carer	Part-time carer	Prefer not to say

Do you consider yourself to be a disabled person or to have a long-term, limiting condition?

Please circle one choice only.

Yes	No	Prefer not to say
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What is your ethnic group?

Please circle one choice only.

White – English/Welsh/Scottish/ Northern Irish/ British	White – Irish	
White – Gypsy or Irish Traveller	Other White, please describe ...	
Mixed/Multiple ethnic groups – White and Black Caribbean	Mixed/Multiple ethnic groups – White and Black African	
Mixed/Multiple ethnic groups – White and Asian	Other Mixed/Multiple, please describe ...	
Asian/Asian British – Chinese	Asian/Asian British – Pakistani	
Asian/Asian British – Indian	Other Asian, please describe...	
Asian/Asian British – Bangladeshi	Other ethnic group – Arab	
Black/African/Caribbean/Black British – Caribbean	Other Black/African/ Caribbean, please describe ...	
Prefer not to say	Other ethnic group, please describe ...	

Preferences and email address

Comment Replies.

Occasionally team members may respond to comments. If they respond to yours, would you like to be notified by an email sent through Commonplace?

Yes please	No thanks
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Project Updates.

Team members post news and updates on this project. When they do, would you like to be notified by email through Commonplace?

Yes please	No thanks
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Your email address:

Data protection:

By commenting and providing details, respondents agree with the terms of use which can be found here: <https://www.commonplace.is/privacy-policy>

The privacy policy for North Yorkshire Council can be found here:
<https://www.northyorks.gov.uk/info/consultations-and-surveys-privacy-notice>

This data will be collected by representatives of North Yorkshire Council. It will be kept securely by Commonplace and by the named organizations.

Please tick to confirm approval

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Thank you for taking part in Let's Talk Transport. Please return the survey via the return envelope provided or to Let's Talk, North Yorkshire Council, County Hall, Northallerton, DL7 8AD.