

## Survey - Let's Talk Transport

Your answers will be uploaded anonymously to  
<https://letstalkny.commonplace.is/>

North Yorkshire Council (NYC) wants to know about how you travel in North Yorkshire and the issues that you face, to help inform the new Local Transport Plan (LTP) for the county. This is a landmark document that will guide our future approach to all forms of transport.

Our current plan needs updating because the way people travel has changed since the Covid 19 pandemic, government policy has shifted, and electric vehicles have become more popular.

As part of last year's Let's Talk North Yorkshire conversations, you also told us that public transport is a top priority – we've reviewed your feedback and now we want to ask you more about your travel habits. This survey is a way for NYC to listen to your views and experiences - it is the starting point in a conversation with you, to help inform the new Local Transport Plan.

Please answer the questions on the following pages and return this survey in the pre-paid envelope provided.

If you would like this survey to be provided in another format or language, please call 01609 536400

## How often do you use the following ways of getting around in North Yorkshire?

Please tell us about all the options that apply to you

### 1 – Walking

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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### 2 – Cycling

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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### 3 – Mobility scooter / Wheelchair

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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#### 4 – Motorcycle / Moped

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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#### 5 – Bus including Park & Ride

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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#### 6 – Train

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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#### 7 – Taxi or other cab

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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## 8 – Diesel or petrol car

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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## 9 – Diesel / petrol, HGV / Van

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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## 10 – Electric / hybrid, car / van

Daily	Several times a week	Weekly	Several times a month	Several times a year or less	Never used
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## How well do you feel the transport system in North Yorkshire meets your needs?

Please circle the option that best applies to you...



**Very well**



**Quite well**



**Neutral**



**Not very well**



**Not well at all**

## **Our changing travel habits**

We know that the covid pandemic has meant some people started to work from home more often, and some still do. We also know that some people reduced the number of vehicles in their household, or that they now walk more. There are various reasons for past, current and future changes in people's travel habits including the cost of living crisis and concerns about the impacts of travel on climate change.

Please tell us about this to help us to understand changes to your habits as a result of the Covid-19 pandemic, cost of living crisis and the impacts of travel on climate change.

## How do your current travel habits compare to three years ago?

Please circle the option that best applies to you...

### 1 – Work or study from home

More	The same	Less	Not applicable to me
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### 2 – Using home delivery rather than travelling to the shops

More	The same	Less	Not applicable to me
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### 3 – Walking

More	The same	Less	Not applicable to me
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### 4 - Cycling

More	The same	Less	Not applicable to me
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## 5 - Using Public Transport

More	The same	Less	Not applicable to me
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## 6 – Walking to school/college, myself or with young people

More	The same	Less	Not applicable to me
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## 7 – Travelling generally

More	The same	Less	Not applicable to me
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## 8 – Using my car

More	The same	Less	Not applicable to me
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**Can you tell us more about the changes you have made?**

## **How do you expect habits to change in the next three years, compared to today?**

Please circle the option that best applies to you..

### **1 – Work or study from home**

more	the same	less	not applicable to me
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### **2 – Using home delivery rather than travelling to the shops**

more	the same	less	not applicable to me
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### **3 – Walking**

more	the same	less	not applicable to me
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### **4 - Cycling**

more	the same	less	not applicable to me
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## 5 - Using Public Transport

more	the same	less	not applicable to me
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## 6 – Walking to school/college, myself or with young people

more	the same	less	not applicable to me
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## 7 – Travelling generally

more	the same	less	not applicable to me
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## 8 – Using my car

more	the same	less	not applicable to me
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## How many of the following are a concern to you in North Yorkshire?

Please circle the option that best applies to you..

### 1 – Isolation from family and friends

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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### 2 – Traffic congestion

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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### 3 – Air and noise pollution arising from traffic

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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### 4 – Poor digital connectivity

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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## 5 – Impact of transport on climate change

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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## 6 – Road safety

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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## 7 – Affordability of travel

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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## 8 – Availability and reliability of travel

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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## 9 – Difficulty reaching services such as shops and health facilities

Always a concern	Often a concern	Sometimes a concern	Rarely a concern	Never a concern
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**Is there anything you would like to explain about your answers above?**

## Transport measures and initiatives

In this section we want to find out your opinion on how effective certain measures and initiatives will be in tackling transport issues in North Yorkshire. Please read about the measures and then answer the question below.

**Measures to encourage more walking and cycling –** these include more secure cycle storage, dedicated or safer cycle routes, more cycle training, loans to purchase bikes/e-bikes, safer or easier crossing points and better lighting on walking routes, or dedicated walking routes away from busy roads.

**Measures to encourage more use of public transport –** these include improvements to the reliability, frequency and coverage of bus services, better quality or electric buses, cheaper fares and more flexible ticketing, bus priority lanes and park and ride schemes, school bus services.

**Traffic and highway infrastructure improvements –** these include more electric vehicle charging points, car sharing schemes, more resident parking zones, more road resurfacing and repair schemes, better co-ordination of road works, setting up low emission zones, reviewing town centre parking spaces and parking charges or vehicle access to town centres.

**Measures that cut travel altogether and offer alternatives**

– these include better broadband and more flexibility from employers to enable more working from home, maximising use of local community facilities and a better range of shops and services near where I live.

**Measures to promote electric vehicles** – creating a network of electric vehicle chargers.

**Measures to discourage car use** – these include travel information, travel plans for businesses and new housing developments.



## **How effective do you think the following will be in tackling transport issues in North Yorkshire?**

Please circle the option that best reflects your opinion.

### **1 – Measures to encourage more walking and cycling**

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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### **2 – Measures to encourage more use of public transport**

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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### **3 – Traffic and highway infrastructure improvements**

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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#### 4 – Measures that cut travel all together and offer alternatives

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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#### 5 – Measures to promote electric vehicles

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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#### 6 – Measures to discourage car use

Very effective	Somewhat effective	Somewhat ineffective	Very ineffective
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## How would you describe the area you live in?

Please tick one of the following choices...

Isolated house or part of a small group of houses	
Small village	
Larger village or edge of town	
Small town	
Large town/City	

**Is there anything else you would like to say about your experiences of travel in North Yorkshire?**

## **Personal Information**

Knowing a bit more about you will help us to better understand why you are contributing. The following information is **optional** and can only be seen by the Let's Talk project team. **It won't be public.**

Please ensure that you only provide 'special category' information that you consent to be collected by North Yorkshire Council and processed by Commonplace, the platform that we are using to deliver the online version of this survey (<https://letstalkny.commonplace.is/>).

**What is your home postcode?**

## **What is your connection to the area?**

Please circle as many choices as apply to you...

- **I live here**
- **I work here**
- **I study here**
- **I represent an organisation here**
- **I run a business here**
- **I work for one of the local authorities**

## What is your age group?

Please circle one choice only...

- 16-19
- 20-29
- 30-39
- 40-49
- 50-64
- 65-74
- 75-84
- 85+
- Prefer not to say

## Are you?

Please circle one choice only...

- Male
- Female
- I describe myself in another way
- Prefer not to say
- Other – write in the box opposite

## **What is your employment status?**

Please circle one choice only...

- **Working full-time**
- **Working part-time**
- **Zero-hour contract**
- **Self-employed**
- **Apprenticeship / training**
- **Student**
- **Retired**
- **Unemployed**
- **Other – write in the box opposite**

## **Do you consider yourself to be a disabled person or to have a long-term, limiting condition?**

Please circle one choice only...

- **Yes**
- **No**
- **Prefer not to say**



## What is your ethnic group?

Please circle one choice only...

White – English/Welsh/Scottish/ Northern Irish/ British	
White – Irish	
White – Gypsy or Irish Traveller	
Other White, please describe ...	
Mixed/Multiple ethnic groups – White and Black Caribbean	
Mixed/Multiple ethnic groups – White and Black African	
Mixed/Multiple ethnic groups – White and Asian	
Other Mixed/Multiple, please describe ...	

Asian/Asian British – Chinese	
Asian/Asian British – Pakistani	
Asian/Asian British – Indian	
Asian/Asian British – Bangladeshi	
Other Asian, please describe...	
Other ethnic group – Arab	
Black/African/Caribbean/Black British – Caribbean	
Other Black/African/ Caribbean, please describe ...	
Prefer not to say	
Other ethnic group, please describe ...	

## **Preferences and email address**

The answers you have provided as part of this survey will be added anonymously to our online survey in order to collate all responses. Please provide your email address and circle your preference for how this can be used, should you wish:

### **Your email address:**

## **Comment replies**

Occasionally team members may respond to comments. If they respond to yours, would you like to be notified by an email sent through Commonplace?

**Yes please**

**No thanks**

## **Project updates**

Team members post news and updates on this project, When they do, would you like to be notified by an email sent through Commonplace?

**Yes please**

**No thanks**

**Data protection:**

By commenting and providing your details, you agree with the terms of use which can be found here:

<https://www.commonplace.is/privacy-policy>

The privacy policy for North Yorkshire Council can be found here: <https://www.northyorks.gov.uk/info/consultations-and-surveys-privacy-notice>

This data will be collected by representatives of North Yorkshire Council. It will be kept securely by Commonplace and by the named organisations.

**Please tick to confirm approval:**

☐

**Thank you for taking part in Let's Talk. Please return this survey via the envelope provided, or return to your local council office or library.**