

**JOB DESCRIPTION**

<b>JOB TITLE</b>	Health Outcomes Delivery Lead
<b>TEAM</b>	Projects
<b>REPORTS TO</b>	Projects Manager
<b>LOCATION</b>	Office (in Askham Bryan, York) and home-based, with a focus specifically in the areas of Gilling West, Arkengarthdale, Bilton and Thornton Dale
<b>SALARY SCALE</b>	NJC salary point 22 (£31,364)
<b>WORKING HOURS</b>	35 hours per week Fixed term contract to 30 June 2025
<b>RESPONSIBLE FOR</b>	
No direct reports	
<b>JOB PURPOSE</b>	
<p>The role will focus on delivering health inequality projects which aim to improve health and wellbeing outcomes for people living across North Yorkshire. A key focus will be on delivering a digital project, which aims to engage people and local communities with the NHS App in four specific areas across North Yorkshire. The post-holder will work with GP practices to discover the systems they use and how they correlate with the use of the NHS app.</p> <p>With support from the Head of Health Collaboration, the post-holder will also help to build, facilitate and develop connections and networks in North Yorkshire, which are aimed specifically at reducing the impact of health inequalities across the health and care system.</p> <p>The post-holder will have responsibility for developing stronger links in relation to health outcome measurements with our Community Support North Yorkshire team.</p>	

## MAIN RESPONSIBILITIES

1. To work with GP surgeries and health providers in four lower super output areas (LSOAs) in North Yorkshire to promote take up of the NHS app and provide wider digital inclusion opportunities.
2. To discover the challenges and barriers to digital engagement and inclusion in the four identified LSOAs and feed this back to strategic partners including health and other digital inclusion projects/networks.
3. To map and collate information regarding existing digital inclusion provision in the LSOAs and work with these groups and key partners to provide project opportunities.
4. To map and collate information regarding the provision of health-related services and organisations across regions in North Yorkshire
5. To support the development of a North Yorkshire network which will come together to share understandings and learnings of the health inequalities that exist across the region.
6. To host community engagement events to promote take up of the NHS app and other digital opportunities, to enhance health, wellbeing and employment opportunities.
7. To support local communities to access digital opportunities and signpost to relevant digital skills or equipment funding schemes and work with groups to identify further sources of funding to help local projects and services to become more effective and sustainable.
8. To work with Community First Yorkshire's Digital Inclusion Project Manager to identify areas of opportunity and challenge, enhancing the wider strategic digital inclusion work within the VCSE sector in North Yorkshire.
9. To feed information on barriers to health and digital engagement with wider key partners including the ICB and other digital networks, including identifying examples of good practice, and transferring those examples into ideas for local solutions.
10. To develop resources to support health-related projects and especially, take up of the NHS app alongside the Community First Yorkshire Marcomms team.
11. To provide evaluation reports for the project and share the learnings with funders and key partners as needed.
12. To strengthen links with the Community Support North Yorkshire team in developing and reporting on the impact measurement of their activities on health.
13. To perform and ensure the discharge of administrative duties relevant to the post, including but not limited to, hosting project meetings, maintaining the project work plan, providing progress reports, some budget control, record keeping and health & safety.
14. To promote equal opportunities (in terms of race, religion, gender, sexual orientation, disability and other forms of discrimination) through all aspects of Community First Yorkshire's work.
15. To undertake other duties which may, from time to time, be necessary to further the work of Community First Yorkshire.

## Corporate responsibilities

16. To embrace and embody Community First Yorkshire's values in how the role is delivered and how work is undertaken with colleagues and external partners and clients.
17. To strive to embody our corporate values of:
  1. Professionalism – we have high standards, and we are solution-focussed.
  2. Integrity – we are open, honest and ethical.
  3. Consideration for others – we are mindful of the needs of others.
18. To adopt the Community First Yorkshire Vision to improve the lives of people living in Yorkshire through more thriving, connected, inclusive and sustainable communities.
19. To work towards achieving our vision by championing and connecting community and voluntary groups; providing leadership and practical support; encouraging volunteering and building collaboration.
20. To be aware of and implement health and safety responsibilities as an employee and where appropriate any additional specialist or managerial health and safety responsibilities as defined in the Health and Safety policy and procedure.
21. Promote equal opportunities (in terms of race, religion, gender, sexual orientation, disability and other forms of discrimination) through all aspects of Community First Yorkshire's work.
22. Undertake other duties that from time to time may be necessary to further the work of Community First Yorkshire.

#### **QUALIFICATIONS**

##### **Essential**

Educated to A Level standard or equivalent.

##### **Desirable**

A qualification in project management or community development.

An understanding and knowledge of the workings of the NHS and public health

#### **KNOWLEDGE, SKILLS AND EXPERIENCE**

##### **Essential**

##### **Assessment**

1. Experience of project management/administration, with multiple partners, including delivering against project plans or within a similar working environment.	Application/interview
2. Demonstrate a solutions-based approach to resolving project issues and delays, working with multiple deliver partners	Application/interview
3. Excellent interpersonal skills and ability to form and maintain appropriate relationships with funders, delivery partners, stakeholders including beneficiaries and public sector employees.	Application/interview
4. Excellent presentation skills and ability to produce clear, concise and accurate written and visual documents.	
5. Have an enthusiasm for learning from the project to share with wider partners to influence change.	Application/interview
6. Ability to distil key messages from conversations and identify points of interest and learning about what works well, why and what works less well, to share more wider	Application/interview
7. Good written and oral communication skills, experience of writing and presenting reports and information at meetings, in a clear and coherent manner and drafting documents for wider communication.	Application/interview

8.	Excellent administration and IT skills.	Application/interview
9.	Self-motivated, organised, and able to work under own initiative as well as within a team.	Application/interview
		Application/interview
<b>DESIRABLE</b>		
1.	Knowledge of the VCSE sector and health and care environment the VCSE sector operates in.	Application/interview
2.	A desire to make a positive difference in North Yorkshire to communicating the role and value of the VCSE sector to improving health and wellbeing of individuals and communities.	Application/interview
<b>OTHER</b>		
Driving Licence:	Essential and access to own vehicle; the willingness and ability to travel across North Yorkshire is essential.	
Flexible Working:	The willingness and ability to work flexibly, including evening and weekend meetings as required.	
DBS Check:	Not required for this role.	